



In accordance with federal regulations Aurora Gas Company is required to notify customers of their right to request installation of an excess flow valve (EFV) on the gas line to their property (many customers with service lines installed after 2000 may already have EFV's installed). An EFV is designed to shut off the flow of natural gas automatically if the flow through the device exceeds a pre-determined rate, such as a service line break during an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury, and/or property damage. It should be noted that these devices generally do not activate with slow leaks such as those caused by corrosion, loose fittings, or leaks beyond the gas meter (household piping).

Even though this device may help to limit the effects of excavation damage, the best prevention against such incidents is to **call 811 (MISSDIG)** a minimum of 48 hours (but no more than 10 days) prior to digging.

EFV's are installed as close as practical to the main. A diagram of a typical installation is shown below. You may call Aurora Gas at (989) 733-6625 if you would like to inquire about having an EFV installed. We will then contact you to set up a mutually agreeable date for installation of the EFV on your service line. You will be billed in advance for the cost of installing the EFV. Minimum installation cost is \$500, and there could be additional charges depending on the difficulty and permits necessary for the installation. Aurora will inform you of the actual cost before you make the final decision for installation. If future maintenance or repair to the EFV becomes necessary all cost will be billed to the customer based on time and material necessary to complete the job. Please note that even if you request installation of an excess flow valve, an EFV will not be installed on your service line if any of the following conditions are applicable:

- \* The service line does not operate at a pressure of 10 psig or greater throughout the year
- \* The EFV could interfere with proper operation or cause loss of service,
- \* An EFV could interfere with necessary operation or maintenance activities; or
- \* The capacity of the meter on the service line exceeds 1,000 cubic feet per hour (for commercial customers)

While the benefits of an Excess Flow Valve are significant they are not required for the normal, safe operation of your service.

